



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

11th June 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 200522.

You requested the following information, please also see our response below:

1. How many whistleblowing contacts have been raised within the Trust in the following time periods:

March 2019 – 23

April 2019 – 4

March 2020 – 6

April 2020 – 5

If possible, please break this down by whether the case was raised with:

a) The Trust's Freedom to Speak Up Guardian

b) The Trust's other persons with responsibility for whistleblowing? This could include (but may not be limited to): executive director with responsibility for whistleblowing; non-executive director with responsibility for whistleblowing.

If it isn't possible to break it down in such a fashion, just give the aggregate figures.

2. Does the Trust hold data about these contacts/cases in a spreadsheet or database? If so, please could you provide a list of the data fields – for clarity, this could include but is not limited to categories such as “type of complaint”, “status of complaint”, etc.

For each item on the list of data fields, please state if the value is to be filled in as a free text field, or a value selected from a drop-down menu. For each of the fields where a value is to be selected from a drop-down menu, please include the options from the drop-down menu.

Date of issue raised	Free Text
Is this issue to be raised anonymously? If yes, state why	Free Text
Contact Name of person raising issue.	Free Text
Length of time in the Trust	Free Text
Length of time in post	Free Text
Area of work for the contact	Free Text
Position held within the Trust	Free Text
Contact Preference	Free Text
Concerns for welfare	Free Text
Referral made to Wellbeing	Yes/No
Brief description of issue raised (keep factual)	Free Text
Category	<ul style="list-style-type: none"> • Patient Safety/Quality • Staff Safety • Behavioural/Relationship • Bullying/Harassment • System/Process • Infrastructure/Environment • Cultural • Leadership • Senior Management issue • Middle Management issue • Other – Free Text
Who else knows about this? If applicable.	Free Text
Has this been raised as a previous issue?	Free Text

Detriment as a result of raising concern? If Yes provide details	Free Text
Requested outcome by person, if applicable.	Free Text
Action taken	Free Text
Person this issue was referred to, if applicable (inc date)	Free Text
Has this been raised to an outside agency, if yes which agency (inc date and contact)	Free Text
Update needed – If yes enter date needed	Free Text
Details of update and date provided	Free Text
Case open/Closed	Free Text
Learning outcomes	Free Text
Feedback Survey sent	Free Text
Feedback Survey received	Free Text

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust